

## GENERAL TERMS OF SALE SOLINATRA EUROPE B.V. (11-2022)

### 1. General

1.1 In these Terms the following expressions will have the following meaning: **"Agreement"** means any agreement (document or e-mail) between Solinatra and Customer concerning the sale and delivery of the Goods.

**"Customer"** means the person(s), firm or company to whom Solinatra supplies the Goods.

**"Goods"** means any goods of whatever nature (including any of them or any part of them) which Solinatra supplies to Customer, or any service Customer receives from Solinatra under an Agreement.

**"Parties"** means Solinatra and Customer (and individually a **"Party"**).

**"Solinatra"** means Solinatra Europe B.V. and/or any of its subsidiaries, affiliates, or group companies.

**"Specifications"** means the technical specifications and formulae for the Goods of Solinatra.

**"Terms"** means the general terms of sale set out in this document together with any special conditions agreed in writing between Solinatra and Customer.

1.2 Unless otherwise agreed in writing, these Terms are part of and applicable to each request, quotation, order, and Agreement for the supply of Goods by Solinatra to Customer.

1.3 The applicability of any purchasing terms and/or conditions of Customer to any Agreement is explicitly rejected by Solinatra.

1.4 References to any number of days shall mean calendar days.

### 2. Quotations and Agreements

2.1 Quotations and offers made by Solinatra for the sale of Goods are subject to confirmation.

2.2 Orders from Customer are only binding if confirmed by Solinatra, by sending a written acceptance to Customer. The acceptance of an order by Solinatra (in writing or by e-mail) constitutes an Agreement between the Parties.

2.3 The quantity, quality and description of the Goods shall be as set out in Solinatra's written acceptance or in the delivery note, as the case may be.

### 3. Prices

3.1 The price for the Goods will be the price stated in the Agreement. Unless otherwise stated in the Agreement, the price shall be exclusive of packaging, loading, transport, warehousing and insurance, VAT and any other taxes, duties, or levies.

3.2 Unless otherwise agreed in writing, Solinatra is authorised to adjust the prices during the term of the Agreement to reflect (i) any change in price of Solinatra's actual costs for purchasing individual components like raw materials, packaging, energy etc., (ii) any change in delivery dates, quantities or Specifications for the Goods requested by the Customer or (iii) any delay caused by failure of Customer to provide adequate information or instructions.

### 4. Payment

4.1 Unless otherwise agreed in writing, payment shall be affected against invoice, inclusive of VAT, to the bank account nominated by Solinatra and within 14 days from the date of invoice. Any first orders will be prepaid upon receipt of a pro forma invoice by customer.

4.2 Unless otherwise agreed Customer shall make all payments in euros, without set-off or counterclaim and free and clear of all taxes, deductions, withholdings, and other charges.

4.3 From the moment any sum is due and not paid, Solinatra shall, in addition to any other damages caused by such action, be entitled to claim payment of one per cent compound interest per month in respect of the total of the invoice value, it being understood that a part of a month will be charged as a full month, until full payment of the outstanding amount has been received by Solinatra. If payment has not been made in accordance with this paragraph, Customer shall be obliged to pay all extra-legal (extrajudicial and judicial) costs of collection.

4.4 All claims relating to invoices must be notified in writing with documentary evidence to Solinatra within 7 days from the date of invoice. Thereafter, Customer shall be deemed to have approved the invoice. Customer is not entitled to suspend its payment obligations.

## 5. Delivery

- 5.1 Delivery of the Goods shall be made by Solinatra delivering the Goods to the Customer's premises or such other place as may be agreed, or by Customer collecting the Goods at Solinatra's premises, and in accordance with the latest version of the Incoterms as set by the International Chamber of Commerce.
- 5.2 Any quoted delivery dates are indicative only and Solinatra shall not be liable for any delay in delivery of the Goods. Time for delivery shall not be of the essence of the Agreement, unless otherwise agreed in writing. Solinatra shall notify Customer as soon as possible regarding any foreseeable delay to a delivery.
- 5.3 Solinatra may deliver the Goods by instalments and each delivery shall constitute a separate Agreement.

## 6. Transfer of risk and title

- 6.1 All risks of loss or damage relating to the Goods shall pass to Customer on delivery.
- 6.2 The title to the Goods will pass to Customer after full payment of all amounts which Solinatra is entitled to claim from Customer for the Goods delivered to Customer pursuant to the Agreement as well as due to its being in default of observing the Agreement or these Terms.
- 6.3 Goods delivered by Solinatra under retention of title may only be resold by Customer within the scope of its normal business activities and only in an arm's length bona fide transaction at full market value or at a proper trade discount.
- 6.4 Customer is obliged to ensure that the Goods that are (still) the property of Solinatra remain or are rendered identifiable and are stored in conditions which do not adversely affect the properties and/or processability of the Goods. Should Customer be in default or should there be good reason to suspect that Customer may default on any of its obligations, Solinatra shall be entitled to remove the Goods belonging to it from Customer's possession or from the possession of a third party holding the Goods on behalf of Customer at Customer's expense.
- 6.5 Customer undertakes to insure and keep insured against loss, damage, and theft all the Goods delivered under retention of title and to make the insurance policy available for inspection by Solinatra on request.

## 7. Inspection, claims and notification

- 7.1 On delivery of the Goods, Customer shall inspect the Goods for defects without undue delay.
- 7.2 All claims relating to the Goods must be notified in writing with documentary evidence to Solinatra within fourteen days from the date of delivery with respect to any defect, default or shortage which would be apparent from a reasonable inspection on delivery and seven days from the date on which any other claim was or ought to have been apparent, but in no event later than 3 months after the date of delivery of the Goods.
- 7.3 The Goods shall not be returned to Solinatra without prior consent of Solinatra.

## 8. Warranties and liability

- 8.1 Solinatra warrants that it has, or will at the time of sale have, title to sell the Goods to Customer and that the Goods sold to Customer will be in conformity with the Specifications at the time of delivery.
- 8.2 Unless otherwise agreed in writing or defined herein, Solinatra does not make and hereby expressly disclaims all other express or implied representations or warranties, including but not limited to non-infringement, remainder in effect, merchantability, accuracy, title, enforceability, fitness for a particular purpose of the Goods or conformity to any law, regulation or standard.
- 8.3 If the Goods are not in conformity with the Specifications at the time of delivery Customer has at its choice the following remedies which are the sole and exclusive remedies available to Customer:
  - a) replacement of the (part of the) delivered Goods concerned by Solinatra; or
  - b) reimbursement of the price of (part of) the delivered Goods by Solinatra.
- 8.4 Solinatra's cumulative liability in connection with or arising out of the Agreement or these Terms however caused and whether arising under statutory law, contract, negligence, duty to undo or any other theory of liability, will in no event exceed the lesser of (a) the sum of the purchase price paid by Customer to Solinatra for the batch of the Goods in respect of which such liability arises or (b) the amount of EURO 250.000.
- 8.5 Neither Party shall be liable to the other Party for any incidental, consequential, special, indirect, or exemplary damages arising from or in connection with the Agreement, including lost profits or costs of cover, loss of use, product recall costs, business interruption or the like.
- 8.6 Customer must notify Solinatra of any claim two months after the loss causing event, failing which all claims are deemed to be waived.
- 8.7 The limitations of liability set forth in these Terms apply to the maximum extent permitted under applicable law and regulations. Nothing in these Terms will limit either Party's liability in a manner that would be unenforceable or void as against public policy in the relevant jurisdiction.

## 9. Specifications and samples

- 9.1 Solinatra is entitled to make changes to the Specifications which are required to conform to any applicable statutory requirements, or which do not materially affect the quality of the Goods.
- 9.2 If any Goods are made or altered by Solinatra in accordance with a specification of Customer, the latter shall indemnify Solinatra against all costs, claims, damages, and expenses arising from or in connection with such specification including the infringement of any intellectual property rights therein.
- 9.3 Unless otherwise agreed in writing, any samples supplied to Customer are for information purposes only and do not imply any express or implied representation or warranty.

#### 10. Non-performance and termination

- 10.1 Customer will be in default:
- a) if Customer commits a breach of any of the provisions of the Agreement or these Terms and (i) the breach has not been remedied within a period of seven days from the date of a written notice requesting the remedy or (ii) such breach is incapable of remedy; or
  - b) in case Customer becomes bankrupt, requests suspension of payment, is declared commercially incompetent by order of the court, enters into liquidation, or (voluntary) wind-up petition, compounds with its creditors or takes or suffers any similar action in consequence of debt or is unable to pay its debts as they mature, or is involved in any insolvency or reorganization proceedings supervised by a court, or any legal proceedings with similar effect.
- 10.2 In the event of default by Customer, Solinatra will be entitled to, without prejudice to its other rights and remedies and without being liable for any compensation, by giving Customer written notice taking immediate effect:
- a) cancel the Agreement, either partially or entirely;
  - b) cancel or suspend further deliveries;
  - c) take repossession of any delivered Goods which have not been paid for; or
  - d) demand compensation for the damages and costs incurred.
- 10.3 In the event of default by Customer all indebtedness of Customer to Solinatra shall become due and payable and shall be paid immediately.

#### 11. Force majeure

- 11.1 Neither Party will be liable for any failure or delay in its performance under the Agreement, except the making of payments, due to unexpected causes which are beyond its reasonable control, including an act of civil or military authority, fire, epidemic, flood, earthquake, riot, war, sabotage, terrorist attack, strikes, labour disputes, lock out of workers, transport problems, import or export restrictions, breakdowns or accidents to machinery, shortage of materials in the market, financial or other crisis, failure of suppliers or governmental action.
- 11.2 In the event of such force majeure, the Party claiming the occurrence thereof shall promptly inform the other Party in writing and shall use reasonable efforts to resume performance of its obligations, or any part thereof, as soon as possible.

#### 12. Miscellaneous

- 12.1 The provisions of the Agreement may not be modified or amended, except by a written instrument duly executed by each Party.
- 12.2 Neither Party may assign or transfer any of its rights or obligations under the Agreement without the prior written consent of the other Party, except that Solinatra may assign or transfer any or all of its obligations under the Agreement to any affiliated company.
- 12.3 If any provision of these Terms or the Agreement is determined to be invalid or unenforceable under applicable law, such provisions shall be amended by the Parties to accomplish the objectives of such provision to the greatest extent possible under applicable law, and the remaining provisions of this Agreement shall continue in full force and effect.
- 12.4 Neither the United Nations Convention on Contracts on the International Sale of Goods, nor the Uniform Laws on International Sales shall apply to the Agreement.

12.5

#### 13. Governing law and jurisdiction

- 13.1 The Agreement and these Terms shall be governed by and construed in accordance with the laws of the Netherlands.
- 13.2 All disputes that may arise from or in connection with the Agreement or these Terms shall be settled under the rules of arbitration of the International Chamber of Commerce by three arbitrators appointed in accordance with the said Rules. The arbitration shall be held in Amsterdam, in the English language, shall be in law and shall be binding on the Parties.